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August 1, 2007

Dr. Dale Diesel  
Yorkshire Animal Hospital  
8088 Watson Rd.  
St. Louis, MO 63119

Dear Dr. Diesel & staff:

Thank you for your recent help with my dog, Pudgey, and his strange behavior. I wanted to give you an update.

His behavior continued – the eating imaginary treats, the jerking and hiding under the bed, etc. I researched all over the Internet, but could find no information on what might be causing it. I saw a commercial on television about a company called "Bark Busters", and I called their local representative here in St. Louis, Kathy Colbeck.

I described to her Pudgey's behavior. I know I must have sounded crazy, but she could tell I really love him and I was at my wit's end. I also told her that I am a kidney dialysis patient on a fixed income, so I was concerned about cost. She offered to come by my house, free of charge, to observe Pudgey and determine if she thought she could help.

She came by and within minutes Pudgey's demeanor changed. She commanded authority in such a non-aggressive way – We were so impressed and both Tiger and Pudgey listened to everything she said. She gave us about a 30 minutes class on some things we could do to improve their behavior and consequently their sense of security and happiness. She didn't charge me a thing.

That was a little more than a week ago, and we have been trying out her suggestions. I'm thrilled to say that Pudgey is no longer hiding under the bed or jerking around. He's also back to going outside. He still eats the imaginary treats, but not nearly as much. He is a much calmer and happier dog.

I would recommend Kathy and Bark Busters to anyone who is having behavior problems with their dog. She was kind, thorough and sensitive to the dogs' needs AND to our needs (to be trained, also!). Most importantly, her advice worked.

God bless,

Catay [REDACTED]

[REDACTED]  
Webster Groves, MO 63119

Cc: Kathy Colbeck